

Dear sir

I had one of your technician's at my house today doing a few repairs on my fiber optic lights. First I would like to start by saying, this technician was very knowledgeable and very polite. He did a great job, please pass along a thank you for me.

This was my first experience with your company and it was a very good experience.

I would like a quote on cleaning my tile. I am sure your tech will communicate that with your office. His Initials on my invoice was CGS.

again, please pass on my sincere thanks. You have a new customer.

Thank You,